

# ADERANT eBilling Capabilities / Partnership with eBilling Hub

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# Panel Discussion

- E-Billing Volumes
- E-Billing Practices
- Reporting & Tracking
- E-Billing Challenges



# E-Billing Volumes

- What is your volume of e-billing transactions?
  - How many invoices do you submit monthly?
  - What percent of total invoice volume does this represent?
  - What percent of revenue does this represent?
  - Have these numbers increased over the past year?

# E-Billing Practices

- How does your firm manage e-billing today?
  - How many people are responsible for e-billing?
  - What percentage of time is spent on e-billing?
  - Who is responsible for setting up new clients?
  - How long does it take to get a new client set up for e-billing?

# Reporting & Tracking

- How do you manage reporting and tracking?
  - How do you report on ebilled invoices?
  - How do you track status changes on your ebills?
  - What percentage of invoices are rejected?
  - Does A/R ever require information from the billing department regarding invoice status?

# E-Billing Challenges

- What are some of the challenges you face today with e-billing?
  - Do you have issues with special billing arrangements?
  - Do you have high rejection rates for some clients?
  - What type of workarounds do you have to do in the system to deliver e-bills?

# Your Questions for the Panel

- Its your turn to ask the panel questions!

# Thank You!

- Please fill out you evaluation and comment cards

